

# Comprehensive eLearning for Higher Grad



## The Client

A globally acclaimed educational publisher

## Key Project Features

- Eduspace.com
- 6 years duration

## The Challenge

### Developing a sophisticated elearning platform with step-by-step guided solutions

The client's flagship product Eduspace was enabled with an online learning environment that was replete with eBooks, end-of-chapter questions, assessments, learning paths, etc. It was rendered using the Blackboard Learning System, and supported by a robust engine; Stella. A multitude of built-in conversions and authoring tools had to be created to allow SMEs to directly code accurate content into the engine.

### Details of Stella

Stella was an in-house custom-built content management and content rendering engine, which through its strong web-services could be set up as the content backbone engine with any application.

## Our Solution

### MRCC played a critical role in developing

- Eduspace
- Stella
- Authoring tool
- Conversion tool
- Content library
- Correlation for learning maps
- Step by step guided solutions

### Initial phase

The Eduspace project initially had the Accenture team working on the content repository and TCS working on the Java application.

### Role of MRCC

Towards the latter half of the project, the MRCC QA team stepped in and found a high number of issues and was asked to fix the same. Accenture then began to work under MRCC's Sr. Documentum Engineers. When the application layer started to interact with the content libraries, similar issues were seen and the client asked MRCC to take over the Java application layer as well, thus having both TCS and Accenture work as sub-vendors under MRCC's leadership.

## The Result

### Initial resource distribution amongst the vendor companies

- Accenture: 12 resources
- TCS: 60 application layer resources
- MRCC: 6 QA resources

### Post 8 months

- Accenture: 0 resources
- TCS: 0 resources
- MRCC: 418 resources

### The strong team of 418 comprised of

- 80 application developers
- 60 QA engineers
- 250 content developers
- 28 content and course QA

## Client Experience

"After working with numerous companies around the world and resulting in differing experiences for our projects, we came across MRCC and started to work with them. Thanks to a very professional technical strategy, well-managed approach, and methods in implementation and taking our solution towards success. Thank you so much MRCC and team, for all the quality services."

-Head, Learning & Department